

# Mission Statement Performance Goals – 2020

WMCHHealth's vital mission is to provide the highest-quality care for all residents of the Hudson Valley regardless of ability to pay. WMCHHealth will build on its long tradition of delivering the most advanced services in the region by providing a fiscally sound network that ensures access to a coordinated continuum of care for its community. As the region's only academic medical center-led network, WMCHHealth is committed to educating the next generation of caregivers for the Hudson Valley and integrating research to advance treatment, expand knowledge, and improve lives.

## **Performance Goal 1: Ensure Integrated Delivery of Services Throughout WMCHHealth**

- Continue to develop integrated clinical services throughout the network
- Continue implementation of information technology strategy with implementation of WMCHHealth myCare and continued development of a data warehouse
- Enhance provider collaboration across WMCHHealth

## **Performance Goal 2: Develop Best Access to Care in the Hudson Valley**

- Integrate telehealth services with clinical programs throughout WMCHHealth and with external partners
- Develop systems to promote access and connect patients to services across the continuum of care
- Continue to develop community partnerships and relationships

## **Performance Goal 3: Provide Highest Quality Services at all WMCHHealth Facilities**

- Maintain full accreditation at all facilities
- Develop standardized process across WMCHHealth hospitals through clinical optimization projects
- Continue to advance VITAL Values across WMCHHealth sites



# Mission Statement Performance Goals – 2020

## *Performance Results*

### **Performance Goal 1: Ensure Integrated Delivery of Services Throughout WMCHHealth**

- Continued integration of clinical services throughout the network
- Achieved milestones to continue the implementation of WMCHHealth myCare and development of data warehouse
- Enhanced provider collaboration across WMCHHealth

### **Performance Goal 2: Develop Best Access to Care in the Hudson Valley**

- Integrated telehealth services with clinical programs throughout WMCHHealth and with external partners
- Developed systems to promote access and connect patients to services across the continuum of care
- Continued development of community partnerships and relationships

### **Performance Goal 3: Provide Highest Quality Services at all WMCHHealth Facilities**

- Maintained full accreditation at all facilities.
- Developed standardized processes to optimize clinical care
- Continued to advance VITAL Values across WMCHHealth sites

